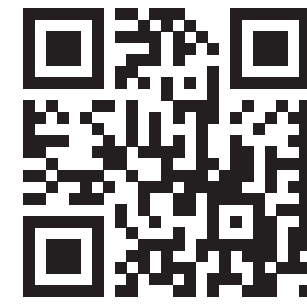# ZD421D
Desktop Printer

Quick Start Guide

1 Setup

zebra.com/setup

Scan the code to download and install Zebra Setup Utilities.
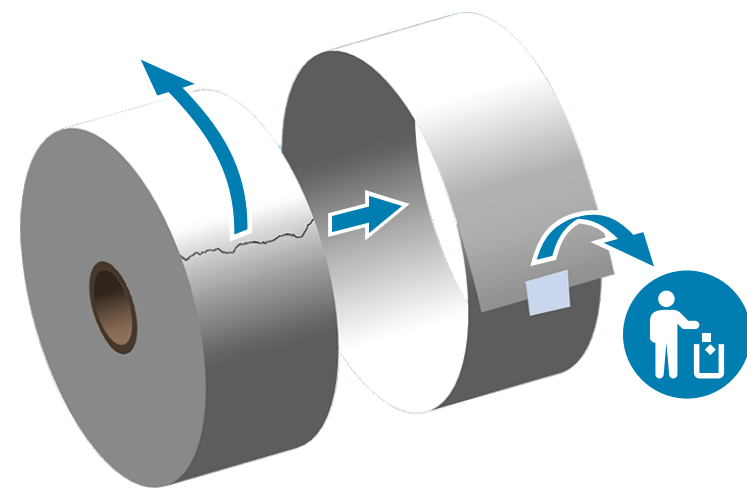
2 Remove Packing

Slide the release latches to the front to unlock the cover.

Open the printer and remove the packing.
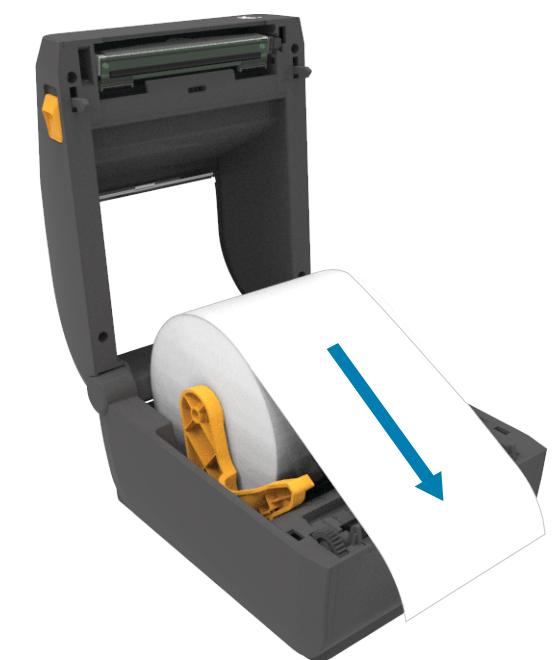
3 Load Media

Unroll and discard the outer layer of the media roll.

Spread the roll holders open and place the roll into the printer.

Verify the roll spins easily on the holder.

Pull the end of the roll past the front edge of the printer.

3 Load Media (continued)

Press the media under the guides.

4 Adjust Sensor

Align the sensor to the center of the roll for regular labels.

Align the sensor to the edge of the roll for marked labels.

ZEBRA

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PAP

5 Close Printer

Push down on the front edge of the printer until it locks.
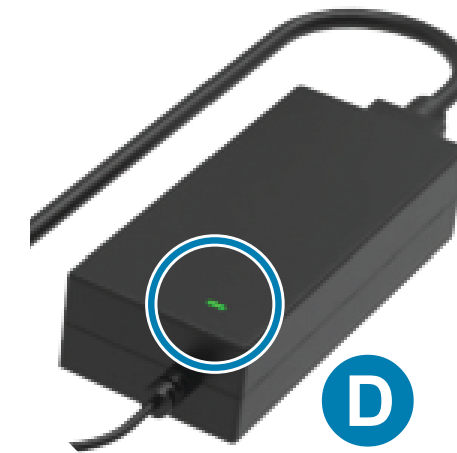
6 Connect Power

100-240 VAC
50-60Hz
24 VDC

A. Plug the power supply into the printer.
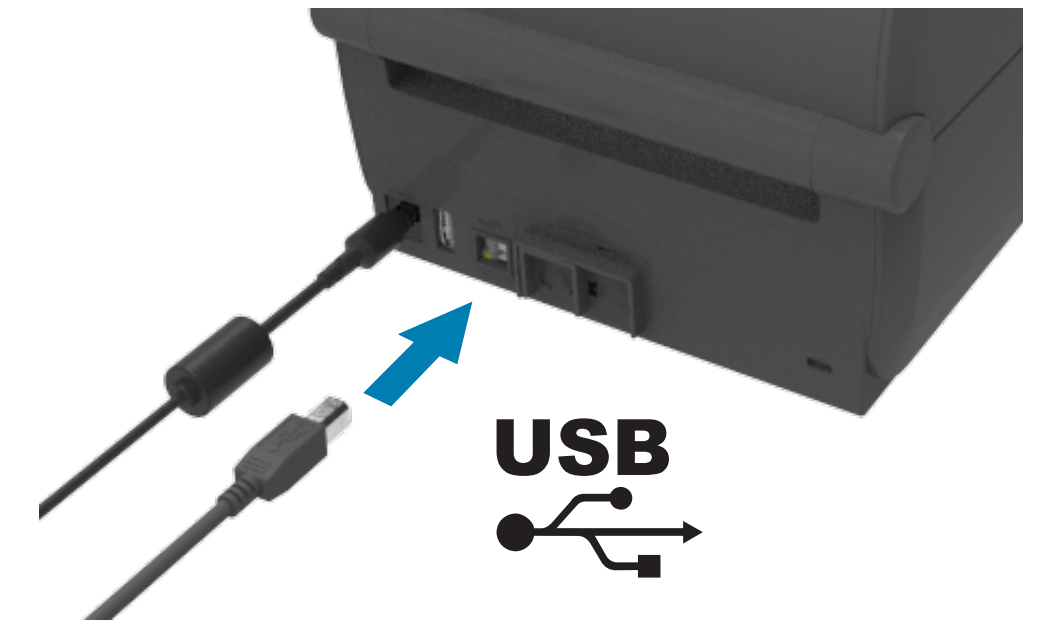B. Plug the power cable into the power supply.

C. Plug the power cord into an appropriate receptacle.
D. The power supply lights green.

7 Connect USB

USB

Connect a USB cable to the printer, connect the other end to your computer.

8 Power On

Press the **Power** button.

When the the printer is ready, the printer status light will turn green.

9 Smart Calibration

‖ + ✕
2

Press and hold the **Pause** and **Cancel** buttons for two seconds to line up the labels.

10 Print Configuration Report

+ ✕
2

Press and hold the **Feed** and **Cancel** buttons for two seconds to print a configuration report.

ⓘ Support and Information

Need to design a label?
zebra.com/zebradesigner

View user documentation and how-to videos.
zebra.com/zd421d-info

Need to manage your printer?
zebra.com/ppme

Contact Zebra about your printer.
zebra.com/contact

Need to secure your printer?
zebra.com/printsecure

Learn about genuine Zebra supplies.
zebra.com/supplies

ⓘ Media Out

When the media run out, the printer and media status lights will turn red.

Open the printer and discard the empty roll.

ⓘ Cleaning

Clean printhead with a cleaning pen. Clean from the middle to the outside. Do not use a cleaning pen on the platen.